

TECHNICAL ISSUE (TI) PROCEDURE



CLIENT
Technical Problem

CTSC

Customer technical service center

Contact with CTSC

***Working hours:**
Monday to Friday
08:00 to 18:00
(Local time)

CTSC Electrical

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Quality Dept. Manager

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CTSC open the TI file in the system

TI Management



Invoicing and Material Return Management

OBD ONE BUSINESS DAY

