

TECHNICAL ISSUE (TI) PROCEDURE



CLIENT
Technical Problem

CTSC
Customer technical service center

Contact with CTSC

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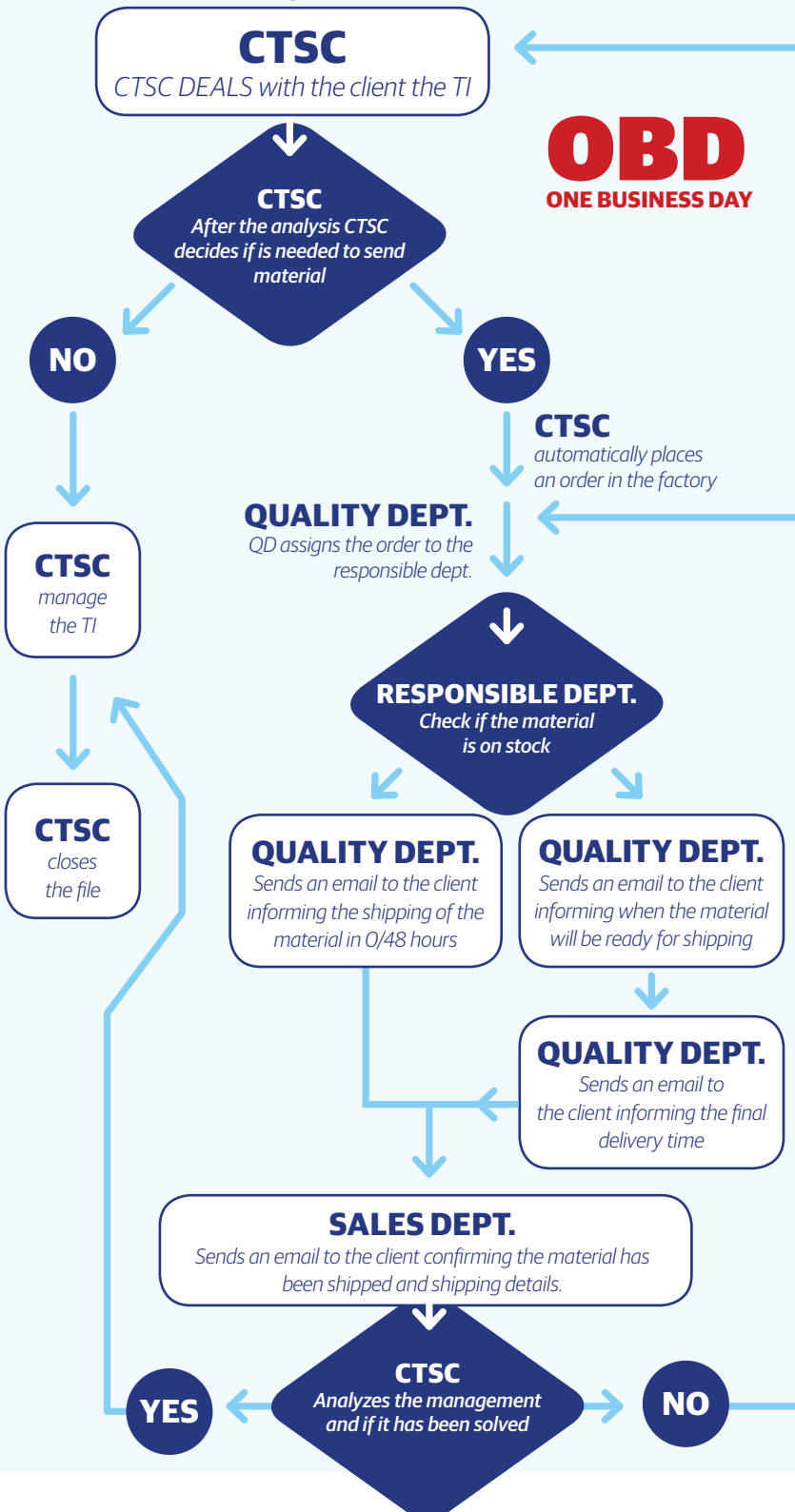
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CTSC open the TI file in the system

TI Management



OBD
ONE BUSINESS DAY

OBD
ONE BUSINESS DAY

Invoicing and Material Return Management

